

CASE STUDY

How ARI Athletics Streamlines Collegiate Student-Athlete Compliance through Customization, Efficiency, and Collaboration



**Vermont State
University**

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OVERVIEW

Vermont State University (VTSU) is comprised of multiple campuses, four of which—Castleton, Johnson, Lyndon, and Randolph—have athletic departments, three competing in NCAA Division III and one in the USCAA. Managing Compliance across these campuses requires precise oversight, efficient processes, and consistent collaboration.

As Associate Director of NCAA Compliance, James Thivierge must ensure that student-athletes across all four campuses meet compliance requirements while also managing data privacy, form tracking, and coach communications.



By partnering with ARI Athletics, VTSU implemented a customized compliance solution that meets the complexity of a multi-campus environment head-on. ARI's tools have allowed James to streamline the collection of student-athlete compliance and custom institution specific eligibility forms, improve reporting, and enhance communication, while also maintaining the separation and privacy each campus requires.

THE CHALLENGE

Before adopting ARI Athletics, VTSU faced the unique challenge of overseeing compliance for four separate athletic departments that require strict data separation. Collecting and organizing student-athlete forms was time-consuming and prone to delays.

It was particularly challenging to differentiate between requirements for new and returning students and to track the progress of form completion for hundreds of athletes.

Coordinating with coaches and athletic directors across campuses was cumbersome without a unified system, and past vendors were unresponsive to feature requests, leaving functionality gaps that hindered efficiency.

“We have to manage compliance across four campuses, and it gets complicated fast. Before ARI, we were constantly chasing down forms and updates and it was too easy for something to fall through the cracks.”

James Thivierge, Associate Director of NCAA Compliance at VTSU.



THE SOLUTION

ARI Athletics provided VTSU with a system designed to make compliance tasks faster, more accurate, and easier to manage. The ARI Athletics customer support team worked closely with VTSU to implement a solution tailored to the school's multi-campus structure.

Form collection and tracking was overhauled, allowing James to manage new and returning student-athlete requirements separately and quickly track form completion status—resulting in earlier completion by student-athletes, more targeted compliance follow-up and improved communication with coaches and athletic directors.

Unlike previous vendors, ARI welcomed feedback from VTSU and incorporated it into product enhancements, strengthening the partnership and ensuring the system continues to meet evolving needs.

“With ARI, compliance forms are separated between new and returning athletes, which makes my job so much more efficient. I can focus on what actually needs my attention.

The reporting features are great—it’s quick and easy for me to pull the information I need and make decisions. I also like that ARI listens to us and takes our ideas seriously. They’ve continually added improvements based on what we’ve suggested.” said Thivierge.

THE RESULTS

With ARI in place, student-athlete compliance forms are completed earlier in the process, allowing staff to address potential issues proactively. James has gained significant time savings by focusing only on the forms that require his attention, while ARI's reporting capabilities have reduced manual tracking and improved data accuracy.

Communication between compliance, coaches, and athletic directors has become faster and more coordinated, ensuring that requirements are met without last-minute scrambles. Most importantly, VTSU can now manage compliance with confidence across a complex, multi-campus environment, supported by technology that adapts to its specific needs.



“Students are filling out forms earlier now, which gives us more time to review and resolve issues. I can see instantly what’s missing and where we’re on track—it’s made things much less stressful,” Thivierge shared.

CONCLUSION

VTSU's collaboration with ARI Athletics demonstrates the power of a truly customized approach to student-athlete compliance.

By aligning technology with a complex institutional structure, ARI has empowered VTSU to operate more efficiently, communicate more effectively, and maintain compliance across multiple campuses.

"I really see ARI as a partner. They understand our complexity and they've worked with us to make compliance more efficient. It's not just software—they've been responsive and collaborative in ways our old system never was." said Thivierge.



Ready to Elevate your Compliance Process?

Contact us today to learn how **ARI Athletic Forms** can help you streamline your collection and management of **NCAA Compliance and custom student-athlete forms**.

Supercharge your Athletic Department operations with ARI Athletic Forms combined with the ARI Athletic Recruiting & Athlete Management CRM and real-time Admissions integration to revolutionize your recruitment and management of prospective and current student-athletes and alumni!

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